



SAN DIEGO COMMUNITY COLLEGE DISTRICT

City College • Mesa College
Miramar College • Continuing Education



FOR IMMEDIATE RELEASE

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San Diego City College District honored for Lean Enterprise Processes in Facilities Management

SDCCD recognized with Effective and Innovative Practice Award by educational facilities leadership association; first community college district to be honored in APPA Awards eight year history

ATLANTA – The San Diego Community College District has been honored with an [Effective and Innovative Practices Award](#) for its Lean Enterprise Processes in Facilities Management by [APPA](#), an educational facilities leadership association, at its annual awards event July 16th. In the awards program's eight year history, this is the first time a community college district has received this prestigious honor.

As California's second largest community college district, the San Diego Community College District serves more than 142,000 students at three main colleges and six Continuing Education campuses. The District is in the midst of completing a \$1.555 billion build-out by 2016 that will essentially double its facilities from two million square feet to approximately four million square feet.

"When faced with the challenge of cleaning and maintaining an additional two million square feet of new facilities that the voters have approved through Proposition S and N with shrinking state budgets, we embarked on a journey to transform our customer-focused organization using lean enterprise management in early 2009. The results of these efforts to date have resulted in significant cost savings and more highly defined levels of cleanliness and customer service commitments," said David Umstot, Vice Chancellor of Facilities Management for the District. "We are honored that APPA, the prestigious higher education facilities management organization, has recognized our effective and innovative practice with an award this year."

By applying lean principles to custodial and maintenance functions, the SDCCD eliminated the need to add 20 positions, shaving of \$813,000 in the first of a seven year process. Additional efficiencies implemented over the next six years will increase projected savings to \$20 million.

At the time of the lean practices assessment, more than 85 percent of the maintenance work was reactive – responding to requests for service as they came in. With the use of three key lean tools – a priority matrix, work flow processes, and a Computerized Maintenance Management System (CMMS) – more than 87 percent of the maintenance work can now be planned and scheduled.

If the District had maintained its previous approach to custodial delivery, the custodial ranks would have grown from 104 to 187 by 2016, far exceeding available funding resources.”With the lean processes in place, the custodial ranks will still increase to 127 in 2016,” added Umstot. “This is a powerful motivator for our current custodians who know their part in practicing lean facilities management is a key to the District’s saving \$20 million over the eight year plan.”

As part of the Effective and Innovative Practices Award, recipients also received a surprise check for \$4,000.00 from the awards sponsor, Sodexo.



The awards presentation included a \$4,000 check presented by Sodexo. From L-R, David Ball, Sodexo; David Umstot, SDCCD Vice Chancellor; Darrell Meyer, APPA President; Tony Goudie, SDCCD Facilities Services Director; Deb Canning, SDCCD Regional Facilities Officer for Mesa College; and David Cain, APPA VP for Professional Affairs.

Related Resources:

[SDCCD Awards Submission for Effective and Innovative Practices](#)

[SDCCD Presentation on Lean Enterprise Processes in Facilities Management](#)

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